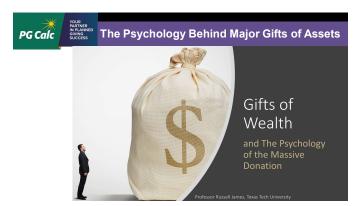
PG Calc



Behavioral Economics and the Psychology Behind Major Gifts of Assets

Date: May 26, 2022
Time: 1:00 - 2:30 Eastern
Presenter: Prof. Russel James
Texas Tech University

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Wealth is not income

- Wealth doesn't come from a paycheck
- Wealth comes from owning assets that go up in value

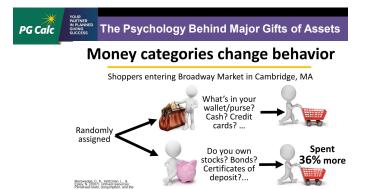
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Wealth is a different money category Financial assets held by families (U.S. Coming 2017) 1%-3% Other financial assets (stocks, bonds, retirement accounts, life insurance, mutual funds) Cash: Checking, savings, money market deposit accounts, and similar accounts checking accounts





Money categories change current donations

• A small ask from a small category works

• A big ask from a small category does not work

 A big ask from a big category works

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A small reference point makes future gifts small

People had a gift made on their behalf either as a single lump sum or broken into small daily amounts

Later, people with prior gifting broken into small amounts gave a third less

The Psychology Behind Major Gifts of Assets

Reframing the reference point

People with prior gifts on their behalf broken into small amounts then gave a third less

Why? The reference point felt smaller

TOTAL \$\$\$

TOTAL \$\$\$

Why? The reference point felt smaller

Solution: Showing the total of prior gifts before making the ask increased donations almost 50%



The Psychology Behind Major Gifts of Assets

- Another experiment: Same result
 - When their prior gifts were described in total terms, people gave more
 - If described in monthly terms, they gave less



Experiment 1. Hmurpvic, I., & Lamberton, C. (2017). Does repeating prompt retreating How the structure of initial charitable contributions impacts the magnitude of subsequent support. Marth American – Advances in Consumer Research, 45, 661-662

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- Describing past giving as several small gifts is one story
- Describing it as a single large total is a different story
- Changing the story changes the behavior

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The Psychology Behind Major Gifts of Assets

Best performing headline [6 mailings, 50,000 people]

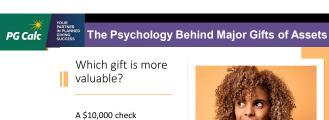
"CAMPAIGN DONOR FOR ____ YEARS

Your most generous gift was \$____. Thank you."

Emphasizes

- Largest gift
- Long relationship





One gift is more hassle for the nonprofit, but it costs the donor less

\$10,000 of stock shares



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If gifting comes from the tiny category, future gifting stays tiny

• A checking account is

- where disposable income lives
- Appreciated assets is where wealth lives



"Mental accounting" In math, a dollar is a dollar In story, people put labels on money and then treat the dollars differently based on those labels When a new category of money becomes donation relevant, giving increases









- Listen: An upcoming sale, retirement, inheritance are all times for charitable planning
 Be a resource: I help our donors give smarter. How? Share a story
 Share stories: Donor stories can include stocks, bonds, real estate, or businesses



Mindset matters

- Gifts from disposable income stay small
- Once a donor begins to think of donations as something that comes from wealth, things change

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The Secret to Fundraising Math
Gifts of Wealth Not Disposable Income

The Psychology Behind Major Gifts of Assets

The Psychology of the Massive Donation

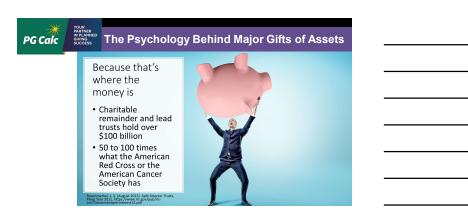
Foundations, Funds, Trusts, and Endowments

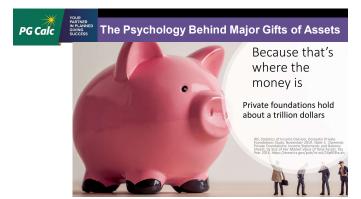
Professor Russell James, Texas Tech University

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PG Calc The Psychology Behind Major Gifts of Assets



So what?

Understanding the attraction of these instruments

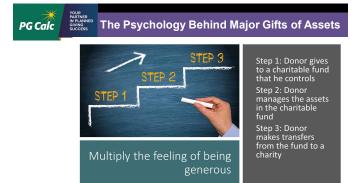
- Reveals the psychology of giving and wealth
- Shows your real competition

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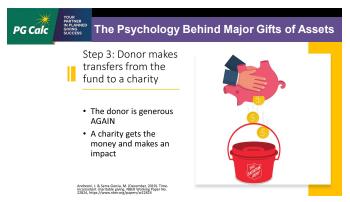


Charitable foundations, funds, and trusts provide big value to donors

- Multiply the feeling of being generous
- Divide the feeling of paying a cost
- Allow giving and holding wealth at the same time
- Include instructions reflecting the donor's identity
- Give permanence to the donor's identity

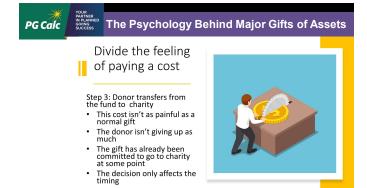


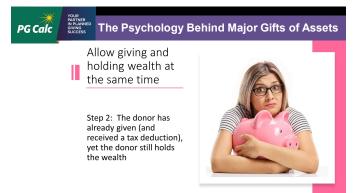




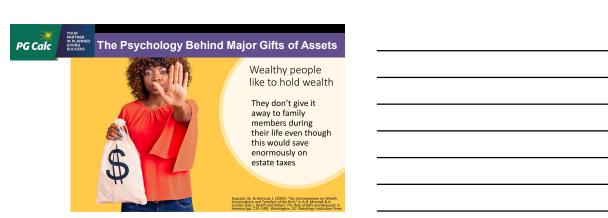




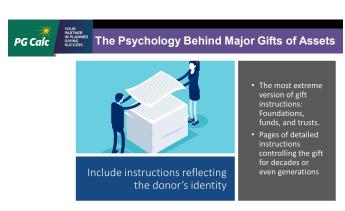




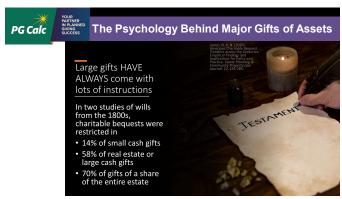






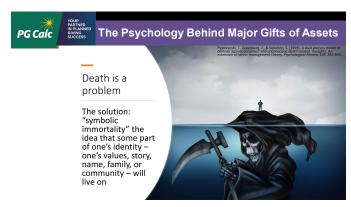




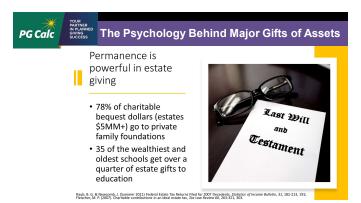


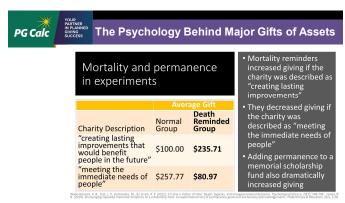


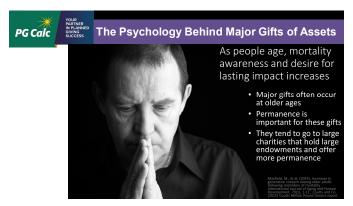


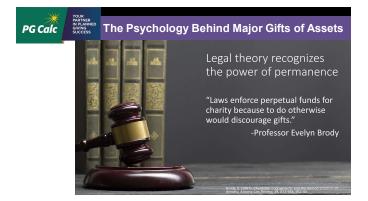












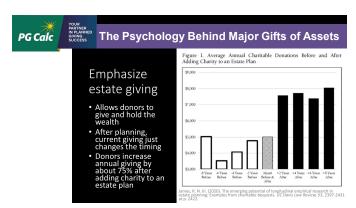








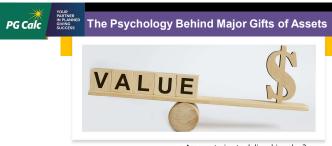












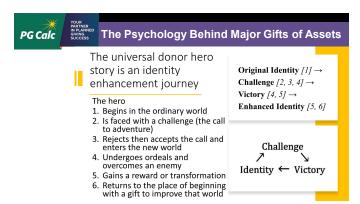
Big gifts come from delivering big value to donors

- Are you trying to deliver big value?
- Are you trying to compete with foundations, funds, and trusts?
- Doing so transforms the donor's experience and the charity's fundraising

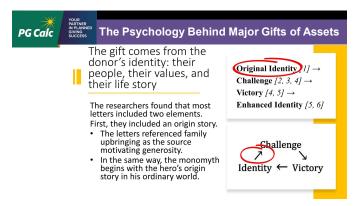
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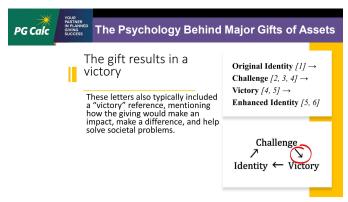
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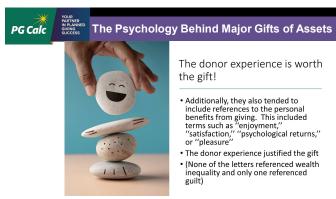




















Click the Q&A icon at the bottom of your screen.

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